



policy
CANCELLATION

APPOINTMENT BOOKINGS

At Morphi, we strive to provide an exceptional standard of care. In order to achieve this, we kindly request your cooperation in adhering to our cancellation policy. A deposit of £50 for semipermanent make up and £15 for eyebrows treatment required to book your appointment. This will be deducted from the appointment cost. Accepted payments are bank transfer or cash.

CANCELLATIONS

We understand that unexpected circumstances may arise. However, we kindly ask you to provide 72 hours notice if you need to cancel or reschedule your appointment. Your deposit will be applied to a new appointment. We reserve the right to retain in full your deposit if the cancellation is made within 72 hours of the scheduled appointment time.

LATE ARRIVALS

We value your time as well as the time of our other clients. If you arrive more than 15 minutes late for your scheduled appointment, we may need to reschedule your session or shorten the treatment duration. The full price of the originally scheduled appointment will still apply.

MISSED APPOINTMENTS

While we understand that unforeseen circumstances can occur, a missed appointment where no notice is given not only affects our ability to serve other clients but also results in lost time and resources. The full deposit is charged for these appointments. We appreciate your continued support and understanding.



A TOUCH OF PERFECTION